



# FoI Requests Received

Between **01/04/10**  
and **31/03/11**

Log No:	Date Received:	Summary of information requested:	Response summary:
425	06-Apr-10	Details about Trust Board meetings	Exempted under section 41. Information available on Trust's web site.
426	06-Apr-10	Storage and sharing of personal data	Partial response. Section 40 applied to release of certain details relating to storage of personal data on grounds of breaching 7th principle of Data Protection Act 1998.
427	14-Apr-10	Adverse incident reports for 2007, 2008, 2009	Data not supplied. Appropriate limit under section 12 exceeded to extract data.
428	15-Apr-10	Organisational structure with names/job titles.	Partial response. Names of staff below appropriate level redacted under section 36 (contrary to effective conduct of public affairs).
429	20-Apr-10	Level 2 or 3 root cause analysis reports for 09/10	Full response provided.
430	23-Apr-10	FT Consultation document	Exempt under section 21, available on Trust's web site.
431	26-Apr-10	Number of accidents at specific location	Partial response. Appropriate limit under section 12 exceeded to extract data from manual records.
432	28-Apr-10	Cost of providing ambulance and Voluntary Car Service journeys.	Partial response. Most information not held.
434	29-Apr-10	Contract details for hoists, mattresses and beds	Information not held.
435	29-Apr-10	Activity and performance by postcode area	Information not held.
436	05-May-10	Information about our policy on CRB checks and how these are acted upon	Full response provided.

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437	07-May-10	Details on our processes to check English language skills and fitness to practice of European GPs we use.	Full response provided.
438	10-May-10	Calls received and calls not answered	Full response provided.
439	13-May-10	A log/list of all Serious Untoward Incident Reports for each of the years 2007, 2008 and 2009 affecting both staff and patients.	Full response provided.
441	25-May-10	Organisational structure	Full response provided.
442	25-May-10	Details of risk register	Full response provided. Identifiable details redacted.
443	25-May-10	Money paid to Unions and paid staff time on Union activities	Partial response. Some information not held.
444	27-May-10	Information relating to the upload of data to the Summary Care Record	Full response provided.
445	04-Jun-10	Copy of our policies/procedures regarding risk assessment as to whether it is safe to send an ambulance on a call out.	Partial response. Some information not held.
446	06-Jun-10	JD/skills of ECA's and Assistant Practitioners	Partial response. Some information not held.
447	09-Jun-10	Information about stolen or vandalised property.	Partial response. Some information not recorded/ held.
448	08-Jun-10	For a survey to be completed regarding Category C Calls. Would like to gain an accurate overview of how Category C calls are managed and responded to.	Referred to information available on intranet. Withheld data on systems for security reasons.
449	10-Jun-10	The number of ambulances used in the West Somerset, Sedgemoor and Taunton Deane areas.	Full response provided.
450	10-Jun-10	All managers title, first name, surname, job title, department and office that they are based.	Partial response. Names of staff below appropriate level exempted under section 36 (contrary to effective conduct of public affairs)
451	15-Jun-10	A senior level structure chart including names and job titles of all senior individuals, a structure chart for the finance department.	Partial response. Names of staff below appropriate level exempted under section 36 (contrary to effective conduct of public affairs)

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453	23-Jun-10	Whether the trust carried out any internal disciplinary action following a fatal accident.	Information not provided, not held as still under investigation.
454	22-Jun-10	Information on the Trust's ICT/IT strategy, structures of the IT/ICT department within the Trust, IT/ICT expenditure, and IT/ICT systems.	Partial response. Some information not held.
455	01-Jul-10	Number of calls over last 2 years to Barnstaple Skate Park and Larkstone BMX track in Ilfracombe	Aborted.
457	05-Jul-10	Cost of callout charge and any other charges that may also be incurred. Would like to know cost per mile of hospital transfers with 2 paramedics attending.	Exempted under Section 43, Commercial Interests.
460	04-Jul-10	Information relating to staff details between 2003 and 2010.	Aborted.
461	12-Jul-10	Information held relating to persons who have died with no next of kin since 1st December 2009 to present.	Information not held.
462	09-Jul-10	Information relating to the IT department, Business Continuity and Data Centres.	Full response provided.
463	20-Jul-10	Information surrounding the West Of England School, Exeter Ambulance Dispatch Point Planning application (10/0566/03).	Partial response provided. Some data not available, identifiable details redacted.
464	19-Jul-10	Information about sites managed by the Trust.	Partial response. Some information exempt under section 21, available on Trust's web site
465	20-Jul-10	Information surrounding call outs to under 18's relating to alcohol consumption.	Information not supplied. Some data not collated and appropriate limit under section 12 exceeded to extract data.
466	20-Jul-10	Information regarding the Procurement of Construction Consultancy Services and Construction Contractors.	Full response provided.
467	22-Jul-10	The number of ambulances run, calls responded to, the Trust's yearly budget and the supply of Entonox.	Aborted.
469	22-Jul-10	Information about the Trust IT department.	Full response provided.

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470	26-Jul-10	Information governance resources/ staffing	Full response provided.
472	05-Jul-10	Sensitive information about specific employees.	Refused, appropriate limit under section 12 exceeded. Section 40 exemption also applied to some of the re uested information.
473	27-Jul-10	Management of mental health issues experienced by staff as a result of work.	Partial response provided, some data not held.
474	02-Aug-10	The name, job title, e-mail address and tel number of certain senior employees.	Full response provided.
475	30-Jul-10	Calls received in May and June 2009 and 2010.	Aborted.
476	03-Aug-10	Emergency vehicles attending Leigh Lane, Colehill, Wimborne.	Re uested data exempted under Section 40 (disclosure would contravene the Data Protection Act) and Section 41 (Information provided in confidence).
477	05-Aug-10	Calls to The Dance Academy Nightclub in Plymouth between 1st Jan 2004 and 30th April 2006.	Partial response. Some data not available for technical reasons.
478	06-Aug-10	Whether the Trust carried out any internal disciplinary action following a fatal accident.	Aborted
479	29-Jul-10	The Trust's operation of the Star of Life Catamaran.	Full response provided.
480	12-Aug-10	The Trusts Accounts Payable process and whether OCR Scanning technology is used.	Full response provided.
481	15-Aug-10	Expenditure on chaplaincy or e ivalent non-Christian support	Full response provided.
482	20-Aug-10	Calls to Leigh Lane, Wimborne	Full response provided.
483	21-Aug-10	Guidance on accessing deceased patients' information	Aborted.
484	24-Aug-10	Details of our software deployment	Full response provided.
485	10-Sep-10	Accidents involving ambulances, insurance excess and premiums paid	Full response provided.
486	13-Sep-10	Job/service cuts and planned savings	Information not held.
487	06-Oct-10	Details of motorcycles, pedal cycles and cars fitted with blue lights	Full response provided.

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488	21-Sep-10	Staffing profile, banding profile, vacancies, Fleet, frontline staff training and grievances.	Partial response. Some information exempt under section 21, available on Trust's web site
489	23-Sep-10	Amount spent on vehicles/e uipment for overweight or obese patients.	Partial response. Some information exempt under section 21, available on Trust's web site.
490	24-Sep-10	Settlement/compromise agreements and claims under Public Interest Disclosure Act 1998.	Partial response. Some information exempted under section 41 (information provided in confidence).
491	29-Sep-10	Data concerning patients/ companions injured in transit,	Refused, time to extract data exceeds appropriate limit under section 12.
492	24-Sep-10	Dates of calls to Blundells School	Full response provided.
493	26-Sep-10	Trust income, patients with cardiac arrest, remuneration of Chief Executive.	Partial response. Appropriate limit under section 12 exceeded to extract some data.
494	13-Oct-10	Increase in admin/legal staff following introduction of payment by results and tariffs	Full response provided.
495	14-Oct-10	Use of taxi service providers to transport patients	Full response provided.
496	18-Oct-10	Trust expenditure on each management consultancy firm used last year	Full response provided.
497	19-Oct-10	Details of Cyber Attacks	Full response provided.
498	20-Oct-10	Details of cost of mandatory training and any E-learning used	Full response provided.
499	24-Oct-10	Cost associated with Sea Ambulance Star of Life	Full response provided.
500	25-Oct-10	The Trust's dealings with Common Purpose	Full response provided.
501	25-Oct-10	Mis-filling of motor vehicles	Full response provided.
502	29-Oct-10	Information regarding the control clock	Full response provided.
503	29-Oct-10	Complaints made against members of staff/agency staff	Data not supplied. Appropriate limit under section 12 exceeded to extract data.
504	29-Oct-10	Photocopiers and print strategy	Full response provided.
505	02-Nov-10	Disciplinary action taken against the crew of the sea ambulance	Full response provided.

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506	29-Oct-10	Compensation paid because of injury in transit	Full response provided.
507	05-Nov-10	Number of disciplinarys in your organisation within the last two years	To be dealt with informally between Directors of (request from another ambulance service).
508	14-Nov-10	Contact details of Chief Executive and total salary	Exempt under section 21, available on Trust's web site.
509	16-Nov-10	Calls due to diabetes	Full response provided
510	19-Nov-10	Private Ambulance and voluntary Ambulance Services, all services that are or have provided services for the 8 minutes response and total amounts paid	Full response provided
511	30-Nov-10	Contact details for and the organisation's ICT structure	Partial response. Names of staff below appropriate level exempted under section 36 (contrary to effective conduct of public affairs). Contact details exempt under section 21, available on Trust's web site.
512	02-Dec-10	IT department information re staff, management and systems	Partial response. Some information exempt under section 21, available on Trust's web site. Some information exempt under Section 40 - breach of one of the principles of DPA
513	06-Dec-10	Staffing sickness and absence	Aborted
514	12-Dec-10	Names and email address of staff	Partial response. Names of staff below appropriate level exempted under section 36 (contrary to effective conduct of public affairs). Contact details exempt under section 21, available on Trust's web site.
515	11-Dec-10	Information on Serious Inward Incidents (SIs)	Partial response provided - details of two incidents withheld due to court cases
516	11-Dec-10	Call-outs made to under-18's suspected alcohol-related incidents'.	Information not available
517	12-Dec-10	Whistle blowing in the NHS.	Partial response provided - no clarification received to respond to the rest of the request
518	10-Dec-10	EipPens and AnaPen	Full response provided
519	13-Dec-10	Response times and exemptions from the Road Traffic Act	Full response provided

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520	15-Dec-10	Details of slowest response times	Partial response provided. Location provided at a higher level to ensure no breach of the Data Protection Act
521	29-Nov-10	Non-emergency PTS journey information	Exempted under Section 43, Commercial Interests.
522	17-Dec-10	Commissioning for quality and Innovation schemes for both 2009/10 and 2010/11.	Full response provided
523	06-Jan-11	Details of Pedestrian Accidents	Aborted
524	05-Jan-11	Information relating to ECP's	Aborted
525	06-Jan-11	IT information	Full response provided
526	07-Jan-11	Response data	Partial response provided. Some detail provided at a higher level to ensure no breach of the Data Protection Act
527	05-Jan-11	Serious Untoward Incident information	Full response provided
528	13-Jan-11	IT and Finance staff contact details	Partial response. Names of staff below appropriate level exempted under section 36 (contrary to effective conduct of public affairs). Contact details exempt under section 21, available on Trust's web site.
529	12-Jan-11	Prescribing Formulary 2011 Document	Partial response provided - refused permission to re-publish document
530	14-Jan-11	Response information connected to delays of over 20 minutes	Aborted
531	18-Jan-11	The full costs incurred in the recent tribunal involving a former employee.	Partial response provided. Some detail provided at a higher level to ensure no breach of the Data Protection Act.
532	18-Jan-11	Information about planned job cuts	Partial response provided - some information not available
533	14-Jan-11	Incidents on or by the South West Coast path in Devon, Cornwall and Somerset	Partial response provided - some information not available
534	24-Jan-11	How many times have ambulances been held up at your hospitals over the last five years	Aborted
535	24-Jan-11	Out of date drugs and flat batteries	Full response provided
536	24-Jan-11	Emergency vehicle details	Full response provided

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537	25-Jan-11	The number of emergency ambulance visits to each of the acute hospitals in your region.	Full response provided
538	25-Jan-11	The number of suspected alcohol related incidents attended by the ambulance service relating to patients that are under 18	Information not available
539	25-Jan-11	The area of South West Coast path that has had the most incidents	Partial response provided - some information not available
540	2 -Jan-11	The number and cost of Category A, B and C incidents during the years 200 -08, 2008-09 and 2009-10	Partial response provided - some information not available
541	01-Feb-11	Maintenance of water-mains and sewers	Partial response. Names of staff below appropriate level exempted under section 36 (contrary to effective conduct of public affairs). Contact details exempt under section 21, available on Trust's web site.
542	02-Feb-11	The number of staff with, and cost of, subsidised private health insurance	Full response provided
543	03-Feb-11	External patient transport providers and missed targets	Full response provided
544	04-Feb-11	Approach in use regarding identification management of poor performance amongst Doctors.	Full response provided
545	04-Feb-11	Figures relating to the number of private ambulances	Full response provided
546	12-Feb-11	Income and expenditure of providing Ambulance services to events	Full response provided
547	13-Feb-11	Cost of cleaning Ambulances	Partial response provided - some information not available
548	14-Feb-11	Number of delays in handover at oyal Bournemouth ospital	Aborted
549	14-Feb-11	Details of times escalated to action plan level 4	Full response provided
550	1 -Feb-11	Estates and hotel services contracted out	Full response provided
551	24-Feb-11	Number and costs of mobile phones	Full response provided

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552	25-Feb-11	The current total of N S emergency vehicles / ambulances in the U and the recommended ambulance levels per head of capita.	Partial response provided - some information not available
553	21-Jan-11	Number and details of calls to AT Centre Blackwater	Full response provided
554	04-Mar-11	Confirm the amount (if any) paid under any grants, consultancies or contracts by your organisation to the Electoral Reform Society.	Full response provided
555	07-Mar-11	Costs around the Bank holiday planned for April 29 <sup>th</sup> 2011.	Full response provided
556	15-Mar-11	The number of slips and falls the ambulance service has responded to at White River Place, St Austell, in the last year.	Information not available
557	23-Mar-11	Survey of non emergency transport	Full response provided
558	30-Mar-11	Number of FOI's received.	Full response provided